

Dear Guest

BEFORE DEPARTURE REMOVE ALL THE FOOD FROM THE REFRIGERATOR AND THE FREEZER, SWITCH THEM OFF AND DO NOT CLOSE THE DOORS. PLEASE, REMOVE ALL GARBAGE AS WELL!!!

IT TAKES TIME FOR HOT WATER TO START RUNNING. PLEASE, BE PATIENT.

PLEASE, DO NOT THROW PAPER, SANITARY PADS OR OTHER STRANGE OBJECTS INTO THE TOILET!!!

### PLEASE, DO NOT SMOKE INSIDE THE HOUSE

The house is equipped with a security alarm. Please read the instruction how to use it in the User Guide.

The main house has a SOLAR SYSTEM for heating of the domestic hot water. Also, there is an electric heater built in which switches on automatically if the water temperature falls below 40°C. In case of emergency when the solar system is not functioning, you can switch to the EXTERNAL ELECTRIC HEATER.

(Turn the lower blue valve on the boiler in the toilet into the OPEN position and upper blue valve into the CLOSED position. Insert the electrical cord into the electric wall outlet and wait a few hours for the hot water.)

If there is no electricity, especially after a thunderstorm or raining, check if all the switches on the main electrical switch board (*cupboard to the right of main entrance to the house*) check switch (**No. 18**) and on additional board (*hall next to the toilet*) are in the UP position. (If the water pressure is not strong enough check the red switch on site of the guest house.)

**No lights in the guest house or lazy water flow!** Check if all the external switches located on site of the guest house are in UP position.

Check the switches inside the sauna.

Check once a week water level in the big water tank. A full tank means you have 50 cubic meters of water. Contact our key manager if the water level is less than 1/5 of the total capacity.

Please use the air conditioning responsibly due to the generated costs. Since the recently installed photovoltaic system is operating, the use of air conditioning on a sunny day is allowed. However, please keep doors and windows closed for the best possible result. Switch it OFF before departure. (1 kWh = 0,35 €). To switch on/off the air-co use the switch to the side of the unit.

The blue lights mean air-co is switched OFF.

Look periodically to see if there are chloral bricks present in the skimmers of the swimming pool. If necessary, add a new one. (To be found in the pool pumps house). Keep the swimming pool clean from leaves and other debris.

Mobile network is not optimal around the finca, but you can use SKYPE, WhatsApp. Login into your SKYPE account and you can make phone calls from any smartphone or computer. To avoid unauthorized use, don't forget to close your account on our computer before departure.

The swimming pool lights switch (limited timer) and switch for the lights around the pool (automatically controlled) are located on the external wall of the pool machinery house.

You can deposit the garbage in plastic bags into the nearest garbage container located 500 m above by the end of the asphalt road or remove the garbage periodically depositing it in one of the public garbage places (punto limpio) in the village Competa or Sayalonga.

Consider giving extra water to the plants on terraces if you have any spare time (especially during hot months). Thank you.

On departure switch OFF electricity, **air-conditioning** and close all doors, windows, and the **main gate** to the property.

**Switch ON the house security alarm!!! If you must leave at night without making an appointment with our housekeeper, lock the kitchen door and leave the house through the front main entrance. Don't forget to leave your keys inside the house!!!**

If you have any comments about your stay and suggestions for the accommodation and service improvements, please let us know. Our email: [booking@costahomerent.com](mailto:booking@costahomerent.com)  
We wish you a very nice holiday stay in Finca el Regalo and look forward to seeing you again.

The owners

Look at our website <https://andalusiaholidays.com/>